

Notice of References Cited

Application/Control No.

09/547,273

Applicant(s)/Patent Under
Reexamination
AIKENS ET AL.

Examiner

B. Prieto

Art Unit

2142

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	U	Service Level Agreements - An emerging Trend in the Internet Services Market, Agilent Technologies, 1999, pages 1-10.				
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

